

# Specialist Staff



## Newcross Healthcare Solutions Ltd

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## Be confident

Specialist staff require an organisation that understands them, to help them work more effectively. At Newcross you will benefit from ongoing support by a company committed to raising standards across the board. Increasingly, more and more healthcare providers are recognising the benefits to be gained by working in partnership with Newcross.

Our dedicated Specialist Staff division provides fast and reliable access to a range of specialist healthcare professionals. We apply an extremely rigorous selection criteria to ensure that only the people with the right skills and experience are supplied to you through us. Our unique support structure provides those who make the grade with ongoing training and a continual professional development program. We are managed and operated by qualified healthcare professionals, who understand the various roles, and the specific demands that are placed on both clients and staff.

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**Newcross provide staff to a variety of specialist settings including; A&E, ITU, HDU, Renal, Dialysis, Cardiac, CCU, Cardiothoracic Operating theatre practitioner, Picu, Nicu, General Paediatric, Acute medical, Acute surgical, Community nurses, Macmillian nurses and occupational health.**

**For more details please contact Newcross on 01803 867800 or via email at [specialistnurse@newcrosshealthcare.com](mailto:specialistnurse@newcrosshealthcare.com).**

Established in 1996, Newcross operates recruitment centres across the UK, dedicated to the provision of quality professionals throughout the healthcare industry. Our approach to staff retention, motivation and support is unrivalled in our sector, and our continuous investment into technology has created a powerful nurse resource management system for use by clients and staff alike.

To see more of our group capabilities, please visit [www.newcrosshealthcare.com](http://www.newcrosshealthcare.com)



# The staff you need

At Newcross, we supply only the best staff for your needs. We recognise that when it comes to your specialist area, having an “extra pair of hands” is simply not good enough.



Our Specialist Staff division will provide you with the most suitable member of our team to work in yours. We supply profiles (with photo ID) in advance, so that you know exactly who to expect, and what skills they will be bringing with them. When you contact our specialist division (available 24 hours a day), we will either confirm the booking or update you on progress within 10 minutes of your call.



In high-pressure specialist areas, you need to be sure that the interim worker understands the environment they are working in. That's why our Specialist Staff division is managed and operated by nurses and healthcare professionals, with extensive experience of the roles they are assigning to staff. With each new client, we visit and meet you and your team to ensure that our performance will meet your requirements and expectations.

We make no apologies in the fact that our selection process is demanding. Staff carry our good name, and that's not something that we are willing to jeopardise. We undertake an enhanced CRB and POVA check on every applicant, and all staff are PASA and CSCI compliant. A comprehensive training and refresher program has been developed for each of the specialist areas we work in. Continuing professional development is encouraged and monitored through regular appraisals.

As a Newcross client, you have access to our unique booking system, to help you manage all your staffing requirements. Our web-based system is simple to use and enables you to request staff and view staff coverage, costing, invoices and timesheets. Many NHS Trusts and private establishments are using this powerful system on a daily basis.

These systems are not there to replace people or allow us to operate from remote call centres. They exist to help our people focus on what is most important – you. Every Newcross client has a dedicated senior manager based locally, to develop an understanding of your needs and swiftly address any issues that may arise.

All our specialist staff are available through our EROC (emergency relief on call) service, with nurses and specialist workers ready to attend at a moment's notice.



## The work you want

As a specialist healthcare professional, it can be hard to find the right organisation that truly understands what you do. Your skills and experience require a different approach, so a one-size-fits-all agency is never going to help you to get the most from your career. That's why our Specialist Staff division is run by qualified professionals with an understanding of the issues that affect you in the workplace.



Newcross is unique in the healthcare industry. No other organisation devotes as much energy and passion to the well being of its staff. Our online booking systems handle timesheets, payroll, availability and training, and make keeping in touch easy. Increasingly, we communicate via email or text messaging, and all the while we retain the human element that lets you know you're part of a team.

No outsourced call centres, but qualified people at the end of a phone 24 hours a day. Recruitment centres across the UK, with more opening all the time. Training centres close to where you live, keeping your skills up to date and your career developing. A permanent contract of employment gives you security, while the flexible working arrangements allow you to shape your job around your life. No wonder we have one of the highest staff retention rates in the industry.

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